

## PROCUREMENT CENTRE

Office  
PretoriaGeneral Enquiries  
(Weekdays 8:00 – 16:00)Tender Office  
012 422 4078  
081 037 9162

## Technical Enquiries

Email  
[tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za)

## Reference

RFP 27/2025

Date: 25 September 2025



South African Revenue Service

TO WHOM IT MAY CONCERN

Lehae la SARS  
299 Bronkhorst Street,  
Nieuw Muckleneuk, 0181  
Private Bag X923,  
Pretoria, 0001

Dear Sir/Madam

## INVITATION: REQUEST FOR PROPOSAL

The South African Revenue Service (SARS) invites you to tender for the goods and/or services as detailed in the attached tender forms. The conditions contained in the SARS Supply Chain Management Policy and the regulatory framework which governs tenders at SARS are applicable to this tender process.

Activity	Date / Time / Details
<b>Bid Number:</b>	RFP 27/2025
<b>Description &amp; Contract term:</b>	Appointment of a service provider to conduct a public opinion survey on tax compliance and develop the attitude to tax compliance index. SARS estimates the project would be conducted annually over a period of thirty-six (36) months.
<b>Virtual briefing session date and registration:</b>	<p><b>The non-compulsory briefing session will be held virtually via a Microsoft Teams meeting and can be accessed on the below link:</b></p> <p><b><a href="#">Join the meeting now</a></b></p> <p><b>Meeting ID: 362 429 569 151 1</b></p> <p><b>Passcode: dR2ft9Fb</b></p> <p><b>Date: 7 October 2025 at 11am</b></p>
<b>Bidders to submit written questions on or before:</b>	From 26 September 2025 – 10 October 2025
<b>SARS to respond to bidders' written questions on or before:</b>	14 October 2025

<b>CLOSING DATE AND TIME (proposals due):</b>	<b>Date: 28 October 2025</b> <b>Time: 11:00 Am</b> Late bid proposals submitted after the closing date and time will NOT be accepted nor considered, regardless of the method used to send or deliver such documents to SARS.
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The physical bid proposal submissions must be deposited in the SARS tender box situated at the main entrance of the address below:

**SARS Procurement Tender Office, Lehae La SARS,  
299 Bronkhorst Street, Nieuw Muckleneuk, Brooklyn,  
Pretoria, 0181.**

Bid proposal submissions must be sealed in an envelope on which the following information is clearly indicated:

- a) The name and address of the tenderer
- b) Bid number
- c) Closing date

and is required to be submitted in two forms:

<b>1 x Hardcopy submission</b>	One (1) hardcopy submission clearly marked.  A "hardcopy submission" means an A4 ring bound lever arch file.
<b>1 x Electronic submission</b>	One (1) electronic submission of a complete copy of the hardcopy submission.  An "electronic submission" means a memory stick (USB stick) containing a complete copy of the hardcopy submission. The onus is on the bidder to ensure that the electronic submission submitted is a complete copy of the hardcopy submission.

Please direct all technical related enquiries to the Procurement Tender Office on email: [tenderoffice@sars.gov.za](mailto:tenderoffice@sars.gov.za).

Yours faithfully



**NAME: KENNETH PILLAY**

**ACTING BUSINESS AREA HEAD: ACQUISITION MANAGEMENT**

**DATE: 25 September 2025**